

**IMPORTANT
REMINERS:**

- All trash should be placed out by 7:00 am.
- If you have extra bags or collection concerns please call the office at least one day before your collection day. Our drivers leave at 7:00 am and any messages left on the answering machine are not taken off until the office opens at 8:00 am.
- Please read this newsletter in its entirety. There is important information and changes in our holiday schedule



1745 Storms Store Rd
New Oxford, PA 17350
717-624-7430

mail@neiderersanitation.com
www.neiderersanitation.com

OFFICE HOURS:

Mon-Thurs: 8:00 am to 4:00 pm
Friday: 8:00 am to 3:00 pm
Closed Saturday & Sunday

A drop off box is located outside our office door for payments after hours.

IMPORTANT - PLEASE READ!!!!!!

- **Effective immediately—Our yard is only available for recycling drop-off. We are not permitted to accept any kind of waste, including household trash, at our facility.** This includes all customers who have curb-side trash service. If you have extra trash or bulk items you must call the office to make arrangements for it to be collected curb-side. If an item can not be taken on our collection route we will refer you to where it can be taken. Large appliances, mowers, lawn equipment, and gas grills can be recycled so they may still be dropped-off at our facility.

CHANGE IN HOLIDAY SCHEDULE

- Please see the revised holiday schedule on page 2 of this newsletter.
- **Our billing stock is pre-printed and cannot be changed until the next printing. This schedule will supersede any other printed schedule.**

ACCOUNT INFORMATION

It is your responsibility to keep our office up to date with current telephone numbers.

Any unplanned schedule changes are communicated via our telephone calling system. Also, if there are any problems or questions concerning your account our primary method of communication is with a telephone call.

- If you have any questions on schedule changes, including holidays, the information is posted on our web site at www.neiderersanitation.com and an announcement is recorded on our office phone at 717.624.7430.

DUE DATES

- Bills are due by the due dates printed on your bill. If you can not make your payment due date it is your responsibility to notify our office.
- If service is stopped for non-payment you will incur a \$20.00 re-start fee to re-instate service.

Neiderer Sanitation is a family-owned and operated business which has been servicing the local community since 1953. We are committed to providing prompt and reliable service to our customers, and giving back to our community.

Support small local business....it pays back!

Safety Corner

- Please use extreme caution when driving around all garbage trucks.

ROLL-OFF DUMPSTERS:



Need to replace your roof, or just clean-out your home? We offer roll-off dumpster service to meet most of your residential or commercial needs.

Rental of the roll-off dumpsters are available for household clean-out, remodeling, or construction. Please call the office or visit our website for more details and rate information.

MOVING OR STOPPING SERVICE:

It is your responsibility to stop or transfer service. If you plan to move out of the area, please be sure to let us know – you are responsible for service until you notify us.

REMINDERS ABOUT YOUR SERVICE

- All trash should be placed out by 7:00 am on your scheduled collection day.
- If you have additional bags you must call the office at least one day prior to your collection day. Extra bags will be billed at \$3.00 per 32 gallon bag.
- If you use a container or tote, larger than 32 gallons your trash must be bagged then placed in your container or tote.
- Your individual bag is not to exceed 55 lbs.
- Brush must be bundled, bagged, or boxed. The brush length is not to exceed four (4) feet in length.
- Small bulk items will be counted as one (1) bag.
- The use of 55 gallon drums or barrels are a safety hazard for our loaders. There are no safe lifting aids, such as handles, for the loaders to grip. Please refrain from using them. We will reserve the right to not collect drums or barrels over 32 gallon without handles and/or that do not contain bagged trash.
- Please use common sense in leaving items near your trash cans on collection day. Our crews are trained to do a thorough job. Anything left near the trash cans looks like trash to them. Please refrain from using special carts, wagons, wheel barrels, etc. as trash receptacles. Our loaders have no way of knowing it is not meant to be thrown out with your trash.
- Dirt, rocks, concrete, bricks, plaster, hot ashes, and hazardous waste are prohibited.
- Electronics are prohibited from being placed in your trash. State law mandates that all electronics must be taken to a designated recycling center. You may contact our office for a list of approved recycling centers.

** REVISED HOLIDAY SCHEDULE **

We will be observing the following holidays in 2015. Collection services *WILL NOT* be made on these days. **PLEASE NOTE THE SPECIAL CHANGES FOR THIS YEAR.**

- **Independence Day** occurs on a **Saturday**, therefore it will not effect the collection schedule.
- **Labor Day**—Monday, September 7th—All Monday through Thursday collections will be delayed by one day. All Friday collections will remain as scheduled on Friday.
- **Thanksgiving Day** —Thursday, November 26th—Thursday collections will be made on Friday. All Friday collections will remain as scheduled on Friday.
- **Christmas Day 2015 & New Year's Day 2016**—**FRIDAY customers only**, your collection day will be one (1) day prior. That means your trash will be collected Thursday, Dec. 24th and Thursday, Dec. 31st.
- If you have any questions on schedule changes, including holidays, the information is posted on our web site at www.neiderersanitation.com and an announcement is recorded on our office phone at 717.624.7430.